

TERMS AND CONDITION FOR INTERNATIONAL:

- * THE ABOVE PRICES ARE SUBJECT TO CHANGE.
- * ONCE ORDER PLACED CANNOT BE CANCELLED / TRANSFERRED FOR ANY REASON.
- * DELIVERY OF THE MANGOES MAY TAKE 2 TO 8 WORKING DAYS FROM SCHEDULED DATE OF YOUR CONSIGNMENT. SATURDAYS AND SUNDAYS ARE CONSIDERED AS NON WORKING DAYS.
- * DELIVERY WILL BE MADE AS PER THE ADDRESS SPECIFIED IN THE ORDER FORM. INCASE OF ANY ADDRESS DISCREPANCY "THORVE BROTHERS" WILL NOT BE LIABLE FOR DELAY / DAMAGE OF DELIVERY.
- * TRANSIT TIMES MAY VARY, DEPENDING ON THE DESTINATION WITHIN THE COUNTRY AND CUSTOMS PROCESSING REQUIRED.
- * THORVE BROTHERS RESERVES THE RIGHT TO CHARGE THE SENDER FOR ANY RETURN DELIVERY COSTS ASSOCIATED WITH REFUSED OR UNDELIVERABLE SHIPMENTS IN HEIGHT OF THE ORIGINAL TRANSPORTATION COSTS IF THE PARCEL IS RETURNED DUE TO THE FOLLOWING REASONS
 - A) WRONG ADDRESS OF THE CONSIGNEE
 - B) CONSIGNEE IS ABSENT FROM THE ADDRESS
 - C) CONSIGNEE REFUSED TO TAKE THE DELIVERY
- * CLAIMS WOULD BE ATTENDED ONLY IF THEY ARE REGISTERED WITHIN 2 DAYS OF THE DELIVERY WITH PHOTOGRAPHS OF THE SAME WHEREVER APPLICABLE.
- * MANGOES BEING EXPORTED TO EUROPEAN MARKETS PASS THROUGH MANDATED TREATMENT WHICH IS OVERSEEN BY THIRD PARTY AGENCIES THORVE BROTHERS WILL NOT ACCEPT ANY RETURN, EXCHANGE, REFUND OR CANCELLATION REQUEST FOR ANY REASON OTHER THAN THE CONSIGNMENT NOT DELIVERED TO CONSIGNEE DUE TO COURIER FAULT.
- * PLEASE NOTE MANGOES TO EUROPEAN UNION COUNTRIES ARE SUBJECT TO VHT/HOT WATER TREATMENT MANDATORY.
- * YOU CAN REFUSE TO ACCEPT A SHIPMENT IF THE OUTER PACKAGING IS TEMPERED / DAMAGED / TORN / DISTURBED. PLEASE MENTION THE SAME REASON ON THE POD SLIP FOR NECESSARY ACTION. NO CLAIMS WILL BE ACCEPTED IF THE ABOVE IS NOT FOLLOWED.
- * THE ABOVE MENTIONED TERMS AND CONDITIONS CAN BE AMENDED BY THORVE BROTHERS AT ANY TIME WITHOUT ANY PRIOR NOTICE.

PRICES INCLUDE:

- * NOTE ALL ABOVE PRICES ARE SUBJECT TO "FORCE MAJOR CLAUSE."
- * HOME DELIVERY & COST OF BEST QUALITY ALPHONSO MANGOES BY AIRFREIGHT ONLY.
- * PHYTO SANITARY CERTIFICATE CHARGES, FUEL SURCHARGES AND SERVICE TAX INCLUSIVE.
- * DUTIES, TAXES AND VAT ARE INCLUDED IN THE PRICING SUBJECT TO OUR CONFIRMATION, APPLICABLE TO CERTAIN DESTINATIONS.
- * TO GIVE YOU PERSPECTIVE ABOUT VAT (VALUE ADDED TAX) IS IN GOVERNMENT CONTROL AT ALL RESPECTIVE DESTINATIONS, WE DO NOT HOLD ANY RESPONSIBILITY ON THE SAID FACTOR.
- * PRICE FOR OTHER THAN SPECIFIED DESTINATIONS, PLEASE CONTACT US FOR QUOTE & OTHER RELEVANT IMPORT REGULATIONS.
- * BULK ORDERS (IMPORTERS) WILL BE OFFERED AT SPECIAL RATES.